

----- Forwarded message -----

From: <S.Gill@coinweb.lgo.org.uk>

Date: Fri, 11 Sep 2020 at 10:21

Subject: Confidential: Case ID - 20001666

To: <tayo@tayoalukoandfriends.com>

S.Gill@coinweb.lgo.org.uk

to me

Thu, 10 Sep, 08:54 (4 days ago)

10 September 2020

Your ref:

Our ref: 20 001 666

(Please quote our reference when contacting us)

Dear Mr Aluko,

Thank you for your email.

As stated in the information sent to you, we will only accept requests for a review of our decision made after the deadline of 1 month past the date of the final decision, if we are satisfied there are exceptional circumstances to do so.

Reviews are carried out by different senior officers, and it is the officer carrying out the review who will decide whether to accept a late request. Therefore I am unable to confirm that a late request will be accepted. However, if you are providing new and relevant information which affects the decision, it is unlikely such a request would be refused unless a significant period of time has passed. I am sorry but I cannot provide a definite answer to you on this point.

Yours sincerely

Sarah Gill

Investigator

0330 403 4647

LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN

NOTICE - This message contains information intended only for the use of the addressee named above. If you have received this message in error please advise us at once and do not make any use of the information.



Tayo Aluko <tayo@tayoalukoandfriends.com>

Fri, 11 Sep, 09:13 (3 days ago)

to S.Gill

Dear Ms. Gill,

It seems to me that a more definite answer could and should be forthcoming from a such a senior officer before the deadline date. I therefore request that this you seek this.

Thank you,
Tayo Aluko

11 September 2020

Your ref:

Our ref: 20 001 666

(Please quote our reference when contacting us)

Dear Mr Aluko,

Thank you for your email.

I confirm I discussed your request with my manager (who is one of the officers who conducts post decision reviews), yesterday. She confirmed the answer I have given you to be correct and we are unable to provide the definitive response you require.

Your case remains closed and I am unable to correspond further outside of the formal review procedure.

Yours sincerely

Sarah Gill

Investigator

0330 403 4647

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